Date:

**The Model for Improvement**

The Model for Improvement is a tool for developing, testing and implementing change, and consists of two parts:

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| **STEP 1:** | The ***‘Thinking Part’***  Consists of three **Fundamental Questions**  that are essential for guiding improvement work |

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| **Fundamental Question 1:** What are we trying to accomplish? |
| *By answering this question, you will develop your* ***S.M.A.R.T. GOAL*** *for improvement* |
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| **Fundamental Question 2:** How will we know that a change is an improvement? |
| *By answering this question, you will develop your* ***MEASURES*** *for tracking your goal* |
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| **Fundamental Question 3:** What changes can we make that will lead to an improvement? | |
| *By answering this question, you will develop* ***CHANGE IDEAS*** *you can test to achieve your goal* | |
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| **IDEA 1:** |  |
| **IDEA 2:** |  |
| **IDEA 3:** |  |

PDSA #:

**Plan-Do-Study-Act Cycle**

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| **STEP 2:** | The ***‘Doing/Testing Part’***  Consists of **Plan-Do-Study-Act (PDSA) Cycles** that will help you test and implement the change ideas identified in Step 1 |

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| **IDEA:** Choose an idea from **Fundamental Question 3** |
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| **PLAN:** What exactly will you do? Include who, what, when, where, predictions & data to be collected | |
| *By answering this question, you will further develop the* ***IDEAS*** *you can test to achieve your goal* | |
| **Who:** |  |
| **What:** |  |
| **When:** |  |
| **Where:** |  |
| **Predictions:** |  |
| **Data to be collected:** |  |

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| **DO:** Was the plan executed? Document what happened (expected or unexpected events) |
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| **STUDY:** Record, analyse and reflect on results |
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| **ACT:** What will you take forward from this cycle? What is your next step or PDSA Cycle? |
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PDSA #:

**Plan-Do-Study-Act Cycle**

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| **STEP 2:** | The ***‘Doing/Testing Part’***  Consists of **Plan-Do-Study-Act (PDSA) Cycles** that will help you test and implement the change ideas identified in Step 1 |

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| **IDEA:** Choose an idea from **Fundamental Question 3** |
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| **PLAN:** What exactly will you do? Include who, what, when, where, predictions & data to be collected | |
| *By answering this question, you will further develop the* ***IDEAS*** *you can test to achieve your goal* | |
| **Who:** |  |
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| **Predictions:** |  |
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